1 Sustainability Management

1.1 Company Profile

1.2 Sustainability Strategy

1.3 Material Topics Analysis

1.4 Communication with Stakeholders



1.1 Company Profile

About Simplo

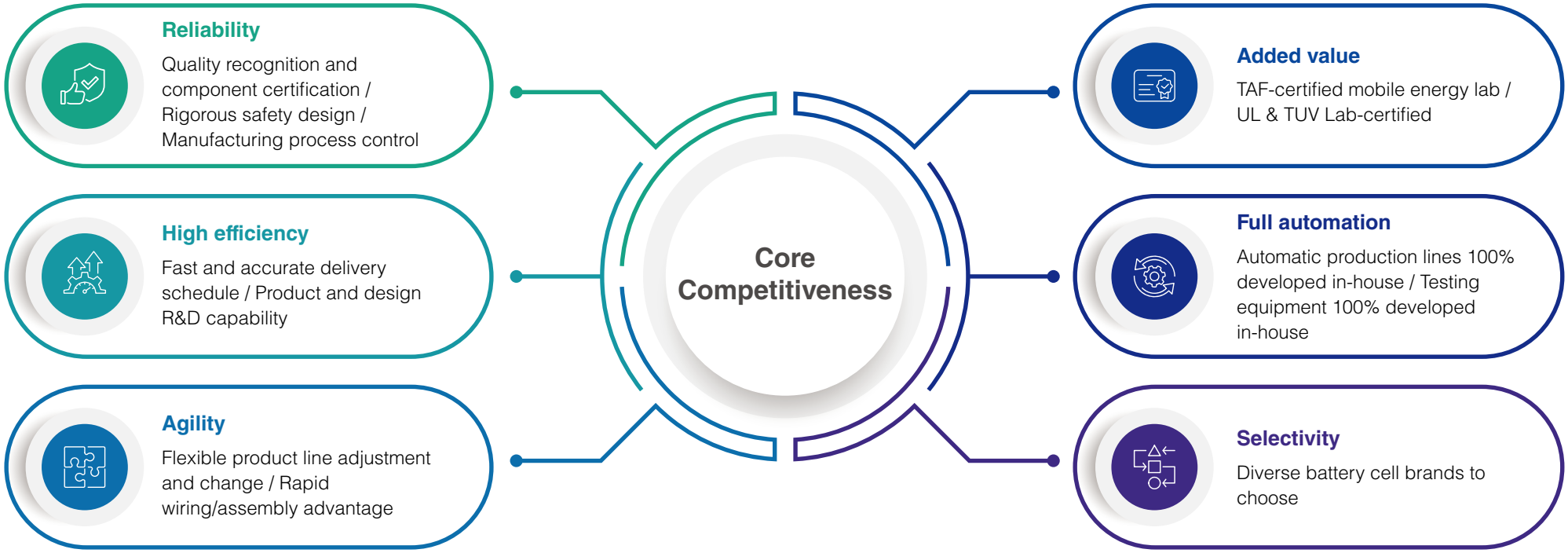
Simplo Group has long been deeply involved in lithium battery modules, standing as an industry leader for laptops, tablets, and smartphones. The company maintains stable profitability while accelerating its expansion into new businesses and overseas markets, driving continuous growth through product diversification. Recognizing corporate sustainability as a vital priority, Simplo Group aligns its core business with the United Nations Sustainable Development Goals (SDGs). By integrating Environmental, Social, and Governance (ESG) principles alongside operational growth, the company actively strengthens its market competitiveness.

Global Sites



Simplo Taiwan

Primary Manufacturing Facilities：Simplo Chongqing, Chongqing Trend Power, Simplo Changshu, Huapu Technology, and Simplo Vietnam.



Our Products:

Laptop battery module	Data center backup power system
Tablet battery module	Enterprise-type server battery module
Smartphone battery module	Consumer home appliances battery module
Portable electronic product battery module	Indoor/outdoor mobile equipment battery module
Industrial computer battery module	Drone-related battery module

In addition to continuing to deepen its core ICT product battery module business, Simplo Group has also actively expanded into new application areas with growth potential in recent years. In power batteries, the Group focuses on the design, manufacturing, and sales of high-power battery modules for electric bicycles and drones. Building on its existing battery management and system integration technology, its market share in the two-wheeled electric vehicle market continues to grow steadily.

In response to the rapidly rising demand driven by 5G, smart cloud, and public cloud, large data centers' need to convert from lead-acid to lithium batteries continues to grow. Simplo Group has been active in this field for many years and maintains close communication and collaboration with leading international brand customers, positioning this as a key growth engine for the Group in the years ahead.

Membership Associations

Association	Member Type
Hsinchu County Industrial Association	Member
Hsinchu County Nurses Association	Member
Taiwan Battery Association (TBA)	Member
The Electrochemical Society of Taiwan	Member
Taiwan Climate Partnership (TCP)	Member
Business Council for Sustainable Development of the Republic of China (BCSD-Taiwan)	Member
Taiwan Photovoltaic Industry Association (TPVIA)	Member
Advanced Battery Materials Industry Alliance	Member
Taiwan Power Enterprises Federation	Member



Sales Regions of Major Products in 2025

Unit: NT$ Thousand

Area	Amount	Percentage
Taiwan	13,346,313	16.25
Asia	24,904,589	30.31
America	40,932,306	49.83
Europe	2,594,995	3.16
Oceania	306,010	0.37
Africa	33,416	0.04
Australia	32,004	0.04

Source: 2025 Annual Report, Simplo Technology Co., Ltd. page.62

Product Sales in 2025

Unit: NT$ Thousand

Product Category	2025	
	Amount	Percentage
Lithium Battery Module	79,342,442	96.58%
Others Sales	2,807,191	3.42%
Total Operating Revenue	82,149,633	100.0%

Source: 2025 Annual Report, Simplo Technology Co., Ltd. page.56

Customer Relationship

Quality Management

1. Overall Quality Management Strategy



Quality as the Core, Enhancing Corporate Value



Establish Prevention-Oriented Quality Management



Promote Quality Left Shift



Enhance Customer Satisfaction

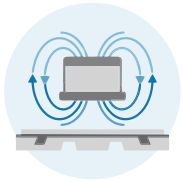
The Company regards quality management as the core foundation of its operations, aligning its sustainability strategy with its management framework. The quality management strategy focuses on building a prevention-oriented mechanism, extending quality control from traditional post-production inspection to the entire process of design, manufacturing, verification, and customer service. This achieves upfront risk control, process stabilization, and quality consistency, thereby strengthening product reliability and enhancing customer satisfaction.

In management practice, through institutionalized processes, cross-departmental collaboration, and a Continuous Improvement mechanism, the Company ensures that its products and services meet customer needs, regulatory requirements, and internal quality standards, while progressively building a quality management system with traceability, stability, and continuous optimization capabilities.

2. Manufacturing Quality Innovation – Maglev Production Line & Smart Manufacturing Technology



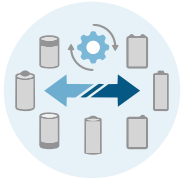
Planning and Adoption of a Maglev Production Line Architecture



Non-Contact Transport Reduces Vibration and Equipment Wear



Improve Process Stability and Quality Consistency



Support High-Mix, Low-Volume Production with Rapid Changeover



Strengthen Service Flexibility and Rapid Delivery

Goals

In response to the market trend toward high-mix, low-volume production and highly flexible delivery requirements, the Company has completed the overall planning of a magnetic levitation (maglev) production line, positioning it as the core direction for upgrading its manufacturing system. This manufacturing model transforms traditional fixed production lines into a highly agile smart manufacturing platform, enabling production lines to make real-time adjustments and rapid changeovers based on product demand.

Benefits

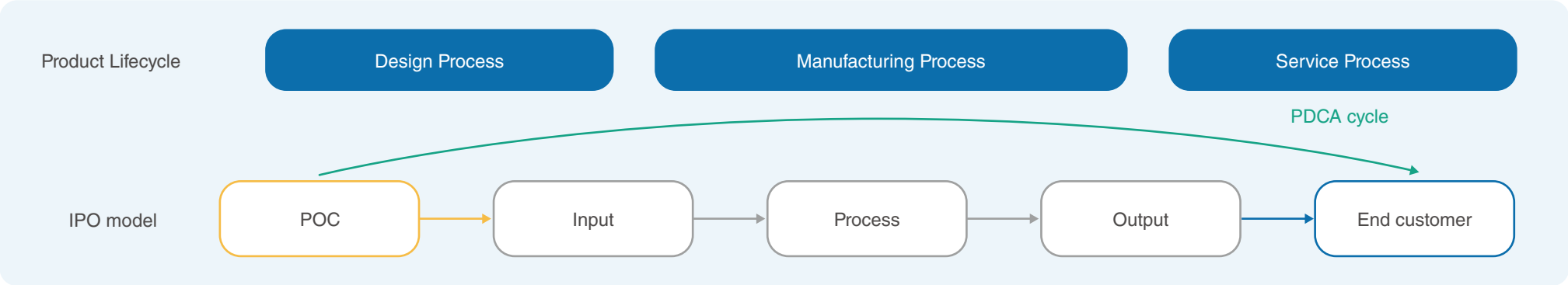
The maglev production line combines high-speed operation with high-precision positioning technology, effectively reducing vibration interference and equipment wear, thereby improving process stability and quality consistency. Through modular workstation design and intelligent parameter adjustment mechanisms, the production line also gains rapid changeover capability, significantly improving equipment utilization and overall production efficiency.

Service Improvement

In terms of customer service, this manufacturing architecture supports rapid deployment and flexible delivery, effectively responding to fluctuating customer demand and customized product needs, further enhancing customer satisfaction and engagement. In addition, future integration with AOI inspection, automation equipment, and digital systems will progressively build a smart manufacturing environment with real-time monitoring and intelligent decision-making capabilities.

3. Quality Left Shift

- DFX (Design for Excellence)
- DOE (Design of Experiments)
- Key Component Evaluation
- Early-Stage Risk Identification



The Company promotes a Quality Left Shift strategy, extending the focus of quality management from the later stages of manufacturing to the early stages of product design and development. Through mechanisms such as DFX (Design for Excellence) reviews, DOE (Design of Experiments) verification, key component evaluation, and early risk identification, potential risks and defects can be identified before mass production, shortening the downstream correction cycle and reducing quality costs.

To address the upgrading of manufacturing technology and rising quality requirements, the Company actively promotes academia-industry collaboration with Chongqing University, integrating academic research resources with industrial practice needs to build a forward-looking technology development strategy. This collaboration model emphasizes not only solving individual problems but also the long-term accumulation of technical capability and the establishment of competitive advantage.

Through this academia-industry collaboration, complex quality and process issues on the manufacturing floor are converted into quantifiable and verifiable research topics, leveraging academic institutions' strengths in model analysis and technology validation to accelerate problem-solving and technological innovation.

4. Responsible Mineral Management Strategy

- Establish Responsible Mineral Management Mechanism (3TG / Cobalt, etc.)
- Implement RMAP / AMRT / CMRT / EMRT Due Diligence Process
- Strengthen Supply Chain Transparency and Traceability
- Implement Supplier Risk Assessment and Tiered Management
- Promote Sustainable Procurement and Compliance Management

In line with international trends in responsible mineral management, the Company has established a comprehensive supply chain investigation and management mechanism. Through CMRT data collection and supply chain traceability analysis, it ensures that key mineral sources comply with responsible sourcing principles.

5. Hazardous Substance Management Strategy

- Establish Hazardous Substance Management System (QC080000)
- Implement SRM System and Full Material Disclosure (FMD)
- Comply with International Regulations (REACH / RoHS / PFAS, etc.)
- Promote Source Control and Green Material Adoption
- Strengthen Supply Chain Data Transparency and Risk Management

The Company uses a systematic platform to integrate supply chain information and regulatory requirements, controlling hazardous substances across the entire process from design to manufacturing, while continuously introducing green materials and alternative solutions to enhance the environmental performance and market competitiveness of its products.

Customer Relationship Maintenance Strategy

- Enhance sustainable development: Continuously promote corporate sustainable development, deepen environmental, social, and corporate governance (ESG) strategies, and meet customers' sustainability requirements for suppliers.
- Technological innovation: Continuously invest in the development and research of new processes to maintain a leading position in technology, meet market demands, and enhance competitiveness.
- Deepen customer collaboration: Strengthen cooperation with customers by participating in customers' early R&D stages, providing technical support, deepening cooperative relationships, and enhancing customer loyalty.

Through these measures, Simplo Technology can continuously enhance its quality management level, maintain good customer relationships, and retain a competitive edge in the market.

Customer Relationship Maintenance Methods

- Quick response mechanism: With flexible production capabilities and a comprehensive production system, able to respond to customer needs in a timely manner, and ensure that customer inquiries and complaints are responded to and resolved immediately.
- Customized service: Adapting to different customer needs by adopting various response approaches, as well as training customer service teams to possess professional knowledge and good communication skills in order to solve customer problems.
- Increase and establish interactions: Regularly communicating with customers (daily/weekly/monthly meetings, etc.) and sharing product information or valuable insights.

Customer Satisfaction Survey

Simplo Technology places great importance on customer satisfaction. Through Quarterly Business Review (QBR) meetings, the Company maintains close communication with customers and continuously improves based on identified corrective items. Simplo's 2025 QBR performance earned a Customer ESG Award. In addition to the regular QBR feedback in 2025, the Company for the first time conducted a satisfaction survey across all customers to better understand customer feedback, proactively respond to customer needs, and deliver greater value and higher-quality service, achieving an average score of 92.

The survey covers four dimensions:

- New Case Evaluation / Development Stage Satisfaction
- Mass Production Delivery Satisfaction
- Quality of Service Satisfaction
- Overall Service Satisfaction

Diverse Customer Communication Channels

The Company has established a multi-level customer communication mechanism covering day-to-day operations, management reviews, and senior decision-making levels, ensuring that requirements, quality issues, and project progress are aligned and addressed in real time. In execution, cross-departmental collaboration, real-time response mechanisms, regular meetings, and complaint-handling processes improve problem-solving efficiency and service quality. The Company also strengthens its design-in collaboration model, participating in customers' product development process at an early stage to reduce the gap between design and mass production and deepen collaboration.

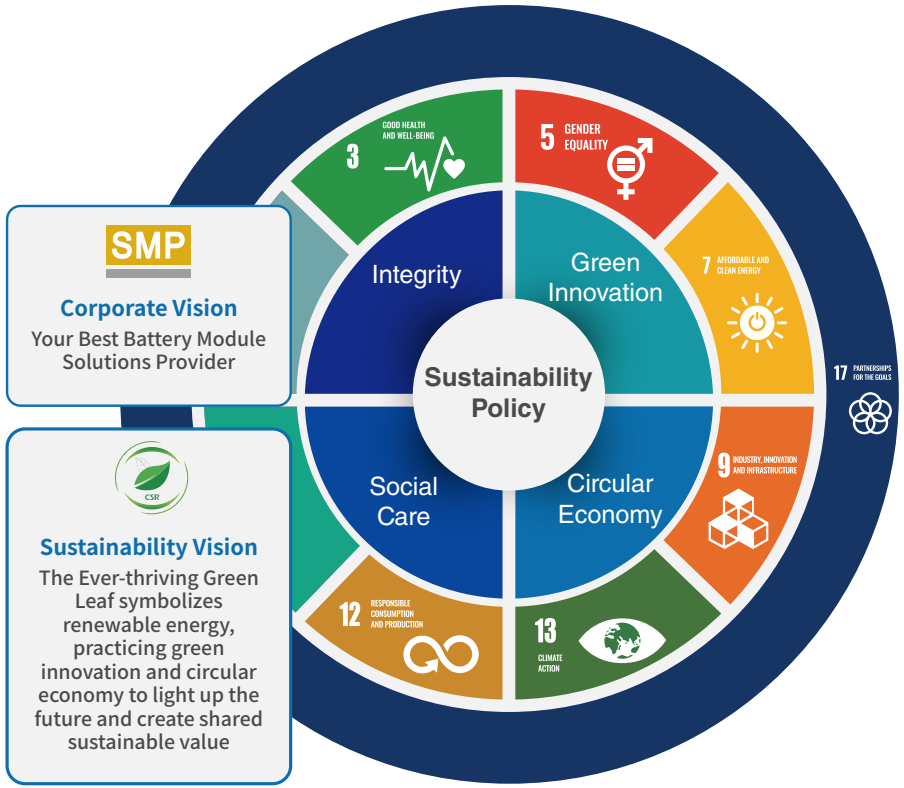
ESG Benefits and Future Development

- Reduce Defects and Waste
- Improve Efficiency
- Reduce Energy Consumption
- Strengthen Sustainable Competitiveness

The integration of quality management and smart manufacturing not only improves production efficiency and product consistency but also effectively reduces defect rates, rework rates, and resource waste, while simultaneously lowering energy consumption to create dual environmental and operational benefits. Going forward, the Company will continue to strengthen quality system integration, upfront risk management, and process digitalization capabilities, while deepening technical collaboration and production optimization to progressively build a competitive advantage that combines quality, efficiency, and sustainable development.

1.2 Sustainability Strategy

Simplo Group's ESG Development Focus



Environmental Sustainability

ENVIRONMENT

Low-carbon Manufacturing, Circular Economy

Focusing on low-carbon development and practicing circular economy, committed to lowering environmental impacts.

Inclusive Growth

SOCIAL

Human Resources Development, Social Care

Adopting a people-oriented approach, emphasizing human resources and social engagement, and creating inclusive value.

Sustainable Governance

GOVERNANCE

Business Integrity, Green Innovation

Based on integrity and sound operations, we promote green innovation.

Sustainability Goals

Sustainability Actions

2030 Sustainability Goals and Actions

Aspect	Material Topics	Action	Current Situation	2030 Objectives	Sustainable Development Goals
Sustainable Governance	Business Integrity	• Enhance Code of Conduct and business integrity • Organize employee education and training on integrity	1. No major violations 2. A total of 5,662 people received anti-corruption education and training, with a coverage rate of 100% , totaling 10,045.5 hours.	• 0 penalty cases for violations of the ethical corporate management policy • Completion rate of integrity policy advocacy and training is 100%	
	Risk Management	• Execute enterprise risk assessment questionnaire to regularly review risks and countermeasures	1. A risk management training was held in 2024, with a total of 53 participants 2. Identify 12 risk issues across four major risk categories	• Regularly report risk assessment and response measures to management	
	Supply Chain Management	• Sustainable supply chain risk questionnaire evaluation • Organize a sustainable supply chain communication conference	1. Complete the key supplier management target setting 2. Held 2 supplier communication conference	• The proportion of key suppliers completing the sustainable supply chain risk questionnaire is 100%	
	Product Quality and Responsibility	• Establish a dedicated department for quality improvement • Develop customer relationship strategies	1. The submission rate of due diligence reports by key suppliers is 100%	• Achieve 100% of customer QBR requirements	
	Information Security	• Passed the ISO 27001 information management system • Promote Information Training	1. Zero major information security incidents 2. 12 information security meetings were held	• No incidents of customer privacy leakage	
Environmental Sustainability	Climate Action	• Regularly review the achievement rate and actions for SBT carbon reduction targets and 2040 RE100 objectives	1. Implement eight actions to save 8,419 GJ, equivalent to reducing 1,254.90 tCO_2e	• Achieve SBT Scopes 1, 2, and 3 carbon reduction targets	
	Circular Economy	• Setting of energy saving management targets and regular review of imported plastics PCR	1. The material recycling rate for PET film usage is 100% 2. PC Film introduces 90% recycled materials 3. Introduce 100% recycled plastic materials (specific models)	• Achieve 100% recycled material use for PCR and cobalt in specific models	
	GHG	• Conduct annual ISO 14064-1 inventory and verification	Verification of 8 operating bases is done Reached RE79	• 100% verification coverage of ISO 14064-1 • Reach RE90	
	Product Carbon Footprint	• Established an ISO 14067 carbon footprint calculation center	Completed 10 product carbon footprint lifecycle surveys	• Establish a carbon calculation sustainability platform	
Mutual Growth	Training and Development	• Establish an "Education and Training Plan" to systematically integrate internal and external resources	1. Complete the general, professional and management functions training map 2. Average training hours for executives is 25.38 hours, and for non-executives is 31.77 hours	• Implementation of learning platform, • Individual Development Plans (IDP) for key talent	

Sustainability Governance Structure

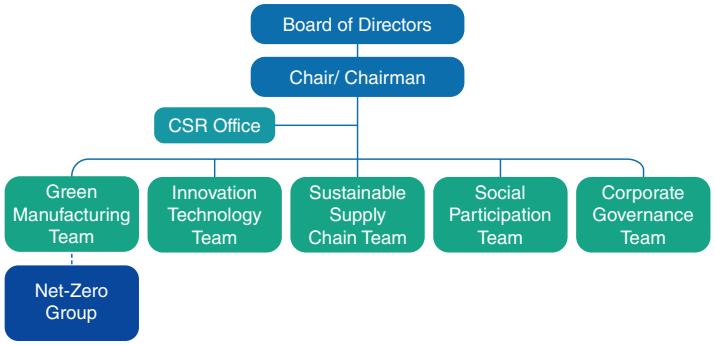
2021 marked Simplo Technology's first year of sustainability. The Company established a Sustainability Committee and appointed a Chief Sustainability Officer (CSO). A Sustainability Office was set up to coordinate the Committee's operations, with five task forces established according to organizational function: Green Manufacturing, Innovative Technology, Sustainable Supply Chain, Social Participation, and Corporate Governance. Committee members are primarily held by executives at or above the deputy general manager level. The Committee convenes semi-annually, and its performance is reviewed at year-end and reported to the Board of Directors. Through this sustainability governance structure, the Company aligns with international sustainability trends and requirements, positioning itself as a leading provider of green solutions and sustainable development for its customers.

Based on operational needs, Simplo Technology has elevated the level of its sustainability governance. In November 2025, the Board of Directors approved the "Organizational Charter of the Simplo Technology Sustainability Development Committee," establishing the Sustainability Development Committee as a functional body under the Board.

To further respond to international net-zero trends, a Net-Zero Carbon Reduction Cross-Function Team has been established under the Green Manufacturing task force, responsible for executing carbon reduction plans and setting and tracking environmental targets.

Information on the organization and implementation of relevant sustainability development committees is also disclosed on the Simplo Website and the Market Observation Post System (MOPS).

Sustainability Development Committee Organization Chart



Task Force Responsibilities

Team	Responsible Executive	Responsibilities
Green Manufacturing Team	Manufacturing Site General Manager	Enhance energy usage efficiency, GHG Inventory, environmental and ecological conservation, chemical management
Innovation Technology Team	R&D, Project Management, and Quality Senior Manager	Environmental design, evaluation of recycled materials, hazardous substance management
Sustainable Supply Chain Team	Materials Department Senior Manager	Supply chain partner prosperity, supplier sustainability management, green sustainability, due diligence
Social Participation Team	Administrative Management Senior Manager	Promote employee benefits, protect human rights, occupational health and safety, social care, and labor-management communication
Corporate Governance Team	Finance Department Senior Manager	Implement ethical management, improve the internal control system, manage sustainability risks, and protect shareholder rights

Item	Operating Mode	Frequency
Board of Directors	Oversee the implementation of sustainability development	At least once a year, report or approve key matters at a Board or strategy meeting
Sustainability Development Committee	The Chairman serves as chair, with first-tier executives serving as conveners of each task force committee, integrating cross-departmental strategy and resources, led and coordinated by the CSO	The Sustainability Office reports to the Chairman at least once a year
Sustainability Function Teams	Establishment of cross-platform teams: Net-Zero Carbon Reduction Team, Circular Economy Team, and Carbon Footprint Team	Meetings held quarterly or as needed

SMP Actively Aligns with International Carbon Reduction Standards and Initiatives



ISO14064-1 Verification
- Group operating sites
- Vietnam included since 2025

Target Approved SBTi Review
- 2030 Scope 1+2 ↓ 51%
- Scope 3 Category 1 ↓ 25%

Committed to RE100
- Simplo Group
- By 2040: 100% renewable energy at manufacturing sites

NET-ZERO Target Setting
- 2050 Achieve SBT Net-Zero
- 2026 Submit target application

Responding to the United Nations Sustainable Development Goals

SDG	Value Connection	Actions	Response Chapter
	Providing a comprehensive welfare system and ensuring a safe working environment to protect employee health	• Third-party certification for ISO 45001 • Establishment of the "Occupational Health and Safety Committee" • Employees receive regular free health checkups every year. In 2025, a total of 2,369 employees participated in the general health checkups	6.4 Safety and Health
	Creating a friendly workplace environment to help employees achieve a healthy balance between work and life	• Establishing human rights policies to eliminate all violations of human rights • Providing employees with the option to apply for unpaid parental leave based on their family needs • Setting up breastfeeding rooms in each plant area. Conducting human rights-related training through employee training courses, with 5,424 participants and a 100% participation rate	6.1 Human Rights Management
	Improving energy efficiency and increasing the utilization rate of renewable energy	• Positioned the new business of energy storage. Install rooftop solar photovoltaic systems, solar PV cumulative electricity generated 10,184 MWh • Signed green power contract	4.3 Energy Management
	Dedicated to helping customers produce environmentally friendly products, introducing eco-design, and committed to the R&D of green innovative products	• Held the "SMP Environmental Protection Week" • Continuous circular economy solution for PCR plastic and packaging material recycling • Established green product information and complete customer-specified carbon footprint surveys	5.2 Circular Economy 5.4 Product Carbon Footprint
	Worked with partners in the value chain to protect the environment, uphold human rights, and comply with ethical standards to enhance sustainable competitiveness	• Establish the sustainable supply chain management policies • Conducted ESG and human rights risk investigations across the supply chain • 2025 Simplo Group ESG Sustainable Supply Chain Seminar, with nearly 250 supply chain partners participating online	3.1 Supply Chain Management Strategy 3.3 Low-Carbon Supplier Engagement
	Identifying climate change risks and opportunities, devising mitigation and adaptation actions, and implementing comprehensive carbon management actions	• Passed SBTi near-term target and committed to long-term target • Joining RE100 and commits to using 100% renewable energy by 2040 • ISO 50001 energy management system	4.1 Net-Zero Transformation Strategy 4.2 GHG Inventory
	Establishing sustainable partnerships centering on mutual prosperity	• Responding to international initiatives: RBA, RMI, SBTi, RE100	1.1 Company Profile 3.3 Low-Carbon Supplier Engagement

1.3 Material Topics Analysis

Materiality Assessment Process

In order to ensure that this report meets the needs of stakeholders, the report identifies material sustainability issues through the "Stakeholder Survey" and is prepared with reference to the eight principles defined in the GRI Standards (2021). It provides an in-depth analysis of the issues of concern to stakeholders and their positive and negative impacts. Issues are ranked based on their level of concern and impact level to effectively respond to stakeholders' expectations and needs.

Trend Tracking
Collect sustainability trend topics

Questionnaire Survey
Conduct concern and impact questionnaires

Result Analysis
Analyze concern questionnaire and impact questionnaire results

Topic Confirmation
Internally review analysis results and confirm annual material topics

Management Target Setting
Responsible units set short-, medium-, and long-term targets for material topics

Step One: Collect Sustainability Trend Topics

Simplo Technology refers to sustainability standards and regulations (GRI, SASB, TCFD), international ESG evaluation agencies (DJSI, MSCI, CDP), the Rules Governing the Preparation and Filing of Sustainability Reports by TWSE Listed Companies, stakeholder issues of concern, industry characteristics, and related regulations to aggregate 16 sustainability issues.

Step Two: Questionnaire

1. **Material Issues Level of Concern Questionnaire**
   A survey was conducted to assess the level of concern of 5 major key stakeholders on 16 sustainability issues. The survey evaluated the "positive" and "negative" impact levels these issues have on economic, environmental, and social (people) sustainable development, receiving a total of 90 valid feedback.
2. **Internal Impact Assessment Questionnaire**
   Through the assessment questionnaire, we evaluated the degree of potential impact of sustainability issues on Simplo Technology's own operations.

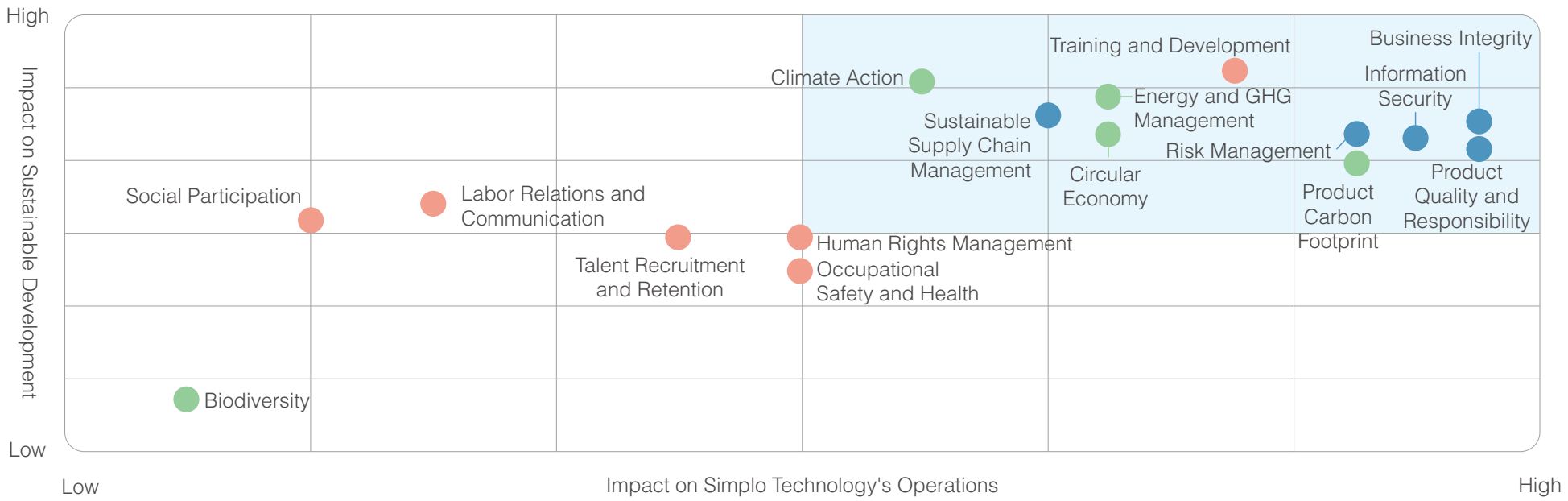
Step Three: Result Analysis / Confirm the Topic

After consolidating the survey results, impact assessments were ranked. The CSR Office comprehensively considered the impact scores of various ESG issues, selected 10 material topics, and plotted a matrix.

Step Four: Target Setting and Management

After consolidating the survey results, impact assessments were ranked. The CSR Office comprehensively considered the impact scores of various ESG issues, selected 10 material topics, and plotted a matrix.

Material Topics Matrix



Material Sustainability Topics

Economic - 5 items	Environment - 5 items	Social - 6 items
*Business Integrity	*Climate Action	Occupational Safety and Health
*Risk Management	*Circular Economy	Talent Recruitment and Retention
*Sustainable Supply Chain Management	*Energy and GHG Management	*Training and Development
*Product Quality and Responsibility	*Product Carbon Footprint	Labor Relations and Communication
*Information Security	Biodiversity	Human Rights Management
		Social Participation

*Denotes a material topic

Value Chain Impact Description

○ Indirect Impact ● Direct Impact

Material Topics	Impact on the Value Chain (Positive Impact / Negative Impact)	Corresponding GRI	Impact on the Value Chain			
			Upstream	Simplo Operations	Downstream	
			Suppliers	Headquarters	Manufacturing Sites	Customers
Governance						
Business Integrity	• Positive Impact: (e.g., Reduces legal and financial risks, increases transparency and credibility.) • Negative Impact: (e.g., High implementation costs, inadequate supervision may lead to formalism.)	205-2	●	●	●	●
Risk Management	• Positive Impact: (e.g., Implementing risk management minimizes losses and improves crisis response.) • Negative Impact: (e.g., Ignoring risk management exposes hidden risks.)	Custom Topic	○	●	●	○
Supply Chain Management	• Positive Impact: (e.g., Enhances supply chain stability, reduces environmental and social impacts.) • Negative Impact: (e.g., Poor supply chain management may cause pollution and human rights violations.)	204-1 414-1 308-1 414-2 308-2	●	●	●	●
Product Quality and Responsibility	• Positive Impact: (e.g., Emphasizing product responsibility minimizes negative health and environmental impacts.) • Negative Impact: (e.g., Neglecting responsibility increases risks to health and the environment.)	416-1 416-2	●	●	●	●
Information Security	• Positive Impact: (e.g., Proper implementation reduces risks of data breaches.) • Negative Impact: (e.g., System failures may threaten personal safety and societal stability.)	418-1	●	●	●	●
Environment						
Product Carbon Footprint	• Positive Impact: (e.g., Evaluating the carbon footprint increases transparency of a product's environmental impact.) • Negative Impact: (e.g., Ignoring carbon footprint assessments might overlook lifecycle environmental impacts.)	Custom Topic	●	●	●	●
Circular Economy	• Positive Impact (e.g., Reducing waste and minimizing the environmental and ecological damage caused by resource extraction.) • Negative Impact: (e.g., Resource depletion, improper waste treatment leading to secondary pollution.)	301-2	●	●	●	○
GHG	• Positive Impact: (e.g., Reducing greenhouse gas emissions, contributing to the global goal of limiting warming to 1.5° C.) • Negative Impact (e.g., Extensive land use for renewable energy facilities might damage and reduce farmland and habitats, impacting natural ecosystems.)	302-1 305-1 302-3 ~305-5	○	●	●	●
Climate Action	• Positive Impact: (e.g., Mitigating climate change, reducing threats from extreme weather on ecosystems and humans.) • Negative Impact: (e.g., If climate action fails, climate change may exacerbate ecological and environmental risks.)	201-2	●	●	●	○
Social						
Training and Development	• Positive Impact (e.g., Enhancing employees' professional skills and competitiveness.) • Negative Impact (e.g., Poor planning of employee training and career development may impact the company's competitiveness.)	404-1 404-3	○	●	●	○

1.4 Communication with Stakeholders

Stakeholder Interaction

Simplo Technology adheres to the principles of honest and transparent communication and responsible corporate governance. Following the Global Reporting Initiative (GRI) Standards and the AA1000 Stakeholder Engagement Standard, we have established a systematic stakeholder identification and management mechanism. The company has identified five core stakeholder categories: customers, suppliers, employees, shareholders/investors, and government agencies. These serve as the basis for sustainable communication and strategic responses.

Stakeholders	Significance to the Company	Issues of Concern		Communication Frequency and Method		2025 Progress
Customers	Earn the trust of customers through innovative technology, high-quality products, and services. Customer feedback is invaluable to us as it guides our continuous improvement efforts	• Sustainable Supply Chain Management • Product Quality and Service • Product Carbon Footprint	• Green Production • Climate Change Response • Information Security	[Regular] • Technical • Business Meetings (QTR/QBR) Satisfaction Survey	[Occasional] • Email • Company Website • Customer Audit	1. Daily emails and customer visits 2. Participated in QBR/QTR meetings 15 times in total 3. Customer satisfaction survey 4. Responded to 22 customer questionnaires (7 online platform questionnaires) 5. Ad hoc customer sustainability topic exchanges
Suppliers	Aspiring to grow together with supplier partners, working hand in hand to fulfill corporate social responsibility	• Responsible Procurement • Hazardous Substance Management	• Conflict Minerals Management • Supplier Sustainability Rating/Audit	[Regular] • Supplier Evaluation	[Occasional] • Supplier RBA Audit • Supplier Conference • Supplier Questionnaire	1. Held 2 sustainable supply chain communication conferences, with approximately 250 suppliers participating online 2. 17 suppliers received ESG evaluations 3. RBA audited 21 companies 4. Signature of Supplier Code of Conduct Commitment
Shareholders/ Investors	To protect shareholders' rights and interests by upholding the integrity of management and the transparency of operating information	• Operational Performance • Dividend Policy and Distribution • Management Policy	• Information Transparency • Investment Plans • Business Integrity	[Regular] • Annual Report and Financial Statements • Investor Conference	[Occasional] • Company Website • Email	1. Held 1 shareholders' meeting 2. Held 1 investor conference 3. Published the 2025 Annual Report 4. 5 questionnaires from investment institutions
Employees	A well-established welfare system and a safe working environment, as well as the cultivation of excellent talents to enhance the company's operational performance and efficiency	• Occupational Safety and Health • Employee Benefits • Professional Skills Training	• Labor-Management Communication • Green Living	[Regular] • Employee Health Checkups • Labor-Management Meetings • Welfare Committee Meetings	[Occasional] • Internal Email, Website Bulletin Board • Training • Company Website	1. One annual employee health checkup, 4 labor-management meetings, 12 welfare committee meetings 2. 3 employee benefit activities held, 4 group meal satisfaction surveys 3. Portal announcements 4. CSR e-newsletter cumulative 29 issues, ESG Digest 45 issues, Group e-newsletter 2 issues 5. Simplo Environmental Protection Week
Government Agencies	Compliance with laws and regulations to build a good corporate reputation	• Corporate Governance • Risk Management • Occupational Safety and Health	• Regulatory Compliance • Energy Management	[Occasional] • Official Documents • Email	• Briefing Sessions • Market Observation Post System (MOPS)	1. Filings with the Market Observation Post System (MOPS) 2. Participated in government briefing sessions 3. Regularly conducted regulatory compliance checks